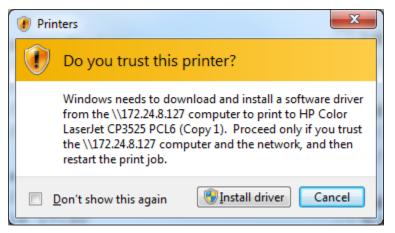
Can't Print to Color Printer

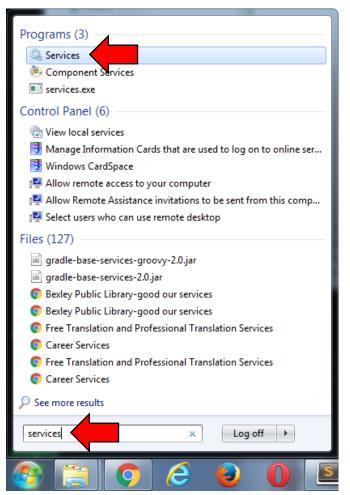
Every now and again the color printer in circ likes to clear its connections, which prevents us from being able to send print jobs to this printer from the staff machines in the Computer Lab. This is due to the network, and I can't fix this permanently unfortunately.

In addition, sometimes it will repeatedly ask you to update its drivers (see screenshot below).



Here is what to do if you are having difficulty printing to the color printer:

1. Click on the **Start Menu**. Type "services" in the search box and then click on "**Services**" in the search results.



2. A "Services" window opens. Scroll down the list until you see "Print Spooler". Right click it and click "Restart".

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	Q 🛃 🛛 📷 🕨 🔳 II ID						
Services (Local)	Services (Local)						
	Print Spooler	Name	Description	Status	Startup Type	Log On As	*
	Stop the service Restart the service Description: Loads files to memory for later	Plug and Play Pml Driver HPZ12 PnP-X IP Bus Enu NRP Machine Na. Portable Device E	This service	Started Started Started Started	Automatic Automatic Manual Manual Manual Automatic	Local Syste Local Service Local Syste Local Service Local Syste Local Syste	
	printing	Print Spooler Problem Rep Program Cor Protected Stc Quality Wind Remote Acce Remote Acce	Start Stop Pause Resume Restart	ted	Automatic Manual Automatic Manual Manual Manual Manual Manual	Local Syste Local Syste Local Syste Local Syste Local Service Local Syste Local Syste Local Syste Local Syste	
Stop and Start service	Extended Standard / Print Spooler on Local Computer		Refresh Properties				•
			Help				

3. This should reset the connections. Try printing to the color printer again, it should now work.